



Job: Audio Video Technician
Location: Carbondale, Colorado
Position Type: Full Time

Our Audio Video Technicians enjoy the opportunities to work with innovative and cutting-edge technology on a daily basis. From setting equipment as elaborate as an LED wall to simply ensuring cable is properly run through the venues, our Technicians are the foundation of the events we build and bring to life. They ensure that each event is flawlessly executed, and work with the rest of the team to set up and strike down each event in a timely manner. At SIX Productions, customer satisfaction is our highest priority, our Technicians play an integral part in establishing a positive relationship with each of our clients.

Our Audio Video Technicians are responsible for intermediate level setup and operation of medium to large projects across all disciplines (exhibits, special events, corporate meetings, weddings, live shows, experiential marketing and trade shows), as well as providing professional guidance to less-experienced members of the team.

The successful candidate is confident, assertive and capable of multi-tasking and meeting demanding deadlines. Candidate must be a proactive, independent worker who can thrive in a fast-paced environment. Candidate must be able to work independently or as part of a team and must have the ability to give direction, delegate, and have a high sense of detail and organization.

Key Job Responsibilities:

- Responsible for accurate and timely setup, operation, and breakdown of intermediate audiovisual equipment
- Troubleshoot technical issues and resolve problems quickly as they arise
- Complies with all Company security and safety measures
- Ensures equipment is secure from theft and/or damage when in use
- Interface with client to obtain, organize, edit, troubleshoot and present digital materials

Customer Service:

- Provides excellent service and strives to exceed the expectations and needs of internal and external customers
- Maintains a positive relationship with all clients through effective communication
- Meets with clients on site to ensure that their needs are met and the equipment setup is working properly
- Monitors events and checks in on clients throughout the day
- Understands and fosters the hospitality/client relationship
- Is a leader, mentor and coach for other Technicians

Technical Ability:

- Understands the technical aspects of the job and demonstrates advanced operational ability to troubleshoot and problem solve with equipment and software issues
- Anticipates equipment challenges and changes in a timely and professional manner
- Management of digital presentation materials such as Keynote, powerpoint

- Operate video switcher to distribute video signal to multiple independent display locations such as projection screens, monitors, confidence monitors, teleprompters and video recorders
- Setup and operate large fast fold projection screens, projectors and monitors
- Setup and operate video conversion and distribution devices
- Understand signal path flow from multiple input devices into video switchers and output to multiple independent destinations
- Expert understanding of various video transmission formats such as HDMI and HD-SDI.
- Expert understanding of video resolutions and formats
- Expert operator with a variety of software including Powerpoint, Quicktime, Wirecast, Zoom, Google Workspaces and Playback Pro
- Expert operator on PC and Apple products
- Operational and Experience with basic Audio and Video signal flow

Systems Knowledge

- Understands company processes, follows procedures, and completes systems entry and paperwork accurately
- Uses equipment sheets to determine the equipment scheduled for set up and for strike
- Interacts with internal staff and outside vendors for specific equipment needs, rentals, and purchases
- Increases revenue by utilizing floor up-selling techniques
- Work with clients to finalize invoices and change orders
- As needed, work within SIX systems and applications like IntelliEvent, QuickBooks, Humanity

Job Qualifications:

- Minimum of 3-5 years of related experience in exhibits, special events or technical theater production or project management
- Demonstrate a working knowledge of current code, production procedures and materials, and installation methods unique to our business
- Ability to read and interpret technical drawings
- Excellent professional written and verbal communication skills to effectively communicate with personnel, venue staff and clients when needed
- Excellent working knowledge of windows and google based computer systems and software including Microsoft Office, Google Suite, Humanity, IntelliEvent, Quickbooks
- Experience with estimating and project management software is a plus
- Ability to travel up to 50% may be required

Competencies:

- Leadership
- Financial Acumen
- Collaborates
- Drives Quality Results
- Manages Expectations
- Situational Adaptability